



QUALITY POLICY STATEMENT

Our commitment to Operational Excellence and Right First Time Quality is key to ensure we develop strong relationships with our customers, suppliers and the wider community.

To achieve this SeaThor is committed to a comprehensive but developing policy of assuring the supply of quality goods, processes and services in accordance with the company's organisational goals and the expectations and needs of all customers in all spheres of the company's activities and operations.

We are committed to:

- Identifying and controlling risks associated with our activities.
- Understanding the voice of the customer and transferring their requirements through the supply chain to deliver value.
- Providing suitable resources and documented working practices and procedures to ensure all contract commitments are achieved.
- Provisioning of qualified and experienced employees, and to empower them with the authority and responsibility to play their part in our commitment to continual improvement.
- Providing a Quality Manual which meets the requirements of ISO 9001 and describes its Quality Management System (QMS) to meet both company objectives and customer requirements.
- Preventing product and service defects by ensuring that these consistently conform to specified customer requirements and regulatory authority standards.
- Targeting and reducing defects and errors and the cost of defects and errors through non-conformance management and continuous improvement.
- Monitoring our Quality performance through regular audits and inspections.
- Holding regular reviews of the QMS, the Policy and Quality Objectives through Management Review Meetings in order to ensure their continued suitability and effectiveness.
- Actively communicating the QMS and this Policy to all staff within the Company who will be expected to comply with all the requirements detailed in the Quality Manual.

The SeaThor Board of Directors ('the Board') is ultimately responsible for overseeing compliance with this Policy and the Procedures.

Date:	11 April 2022
Authorised by:	<i>S Noble</i>